



KEAVY

Our Values: Trust And Commitment

KEAVY GLOBAL LOGISTIC PVT. LTD.

Integrated Freight & Depot Solutions. Delivered with Precision.

Terms & Conditions

1. Scope of Services

Keavy Global Logistics Pvt. Ltd. provides integrated logistics solutions including freight forwarding (air, sea, multimodal), container depot management, customs clearance, warehousing, transportation, and project cargo handling. All services are subject to availability, operational feasibility, and regulatory compliance.

2. Service Agreements

- All engagements are governed by written service contracts or confirmed work orders.
- Rates, timelines, and scope are defined in the agreement and may vary based on cargo type, route, and regulatory conditions.
- Any changes to scope must be mutually agreed upon in writing.

3. Cargo Handling & Liability

- Keavy exercises due diligence in handling cargo but is not liable for delays or damages caused by third-party carriers, customs, or force majeure events.
- Insurance coverage is the responsibility of the client unless explicitly arranged by Keavy.
- Claims for loss or damage must be submitted in writing within 7 days of delivery.

4. Depot Management Terms

- Containers are accepted subject to gate-in documentation and inspection.
- Maintenance & Repair (M&R) is performed as per IICL standards.
- Inventory control and reporting are provided via digital systems.
- Storage charges apply beyond agreed free days.
- Hazardous or damaged containers must be declared in advance.

5. Payment Terms

- Invoices are payable within 15 days of issue unless otherwise agreed.
- Late payments may incur interest at 2% per month.
- GST and other applicable taxes are charged as per government norms.
- Payments must be made via approved banking channels.

6. Compliance & Documentation

- Clients must provide accurate documentation including HS codes, invoices, and permits.
- Keavy ensures compliance with customs, port, and transport regulations.
- Misdeclaration or incomplete documents may result in delays, penalties, or service suspension.

7. Confidentiality

All client data, shipment details, and business information are treated as confidential and will not be disclosed without written consent, except as required by law or regulatory authorities.

8. Dispute Resolution

Any disputes arising from services shall be resolved amicably. If unresolved, jurisdiction lies with the courts of Navi Mumbai, Maharashtra. Arbitration may be considered upon mutual agreement.

9. Force Majeure

Keavy shall not be held liable for failure to perform due to events beyond its control including natural disasters, strikes, government actions, port closures, or transport disruptions.

10. Amendments


Keavy reserves the right to update these Terms & Conditions periodically. Clients will be notified of significant changes via email, written notice, or website announcement.

Contact Information

Keavy Global Logistics Pvt. Ltd.

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